

| 1. Getting Started Portal Guide | 1 |
|---------------------------------|---|
|---------------------------------|---|

1. Getting Started Portal Guide

Welcome to the Neptune Connect Self-Service Customer Portal Pilot!

Through this training documentation you will find information to help you navigate inside the portal. The topics covered in the document include:

- Signaling in with a temporary password
- The User Profile page
- The Parent Account page
- Accounts
- Contacts
- Cases
- FAQs
- About Us
- Contact Us

Use the provided Neptune Connect URL in your browser to navigate to the Neptune Connect Landing page.

Click on the link Sign in to authenticate.

| t full Sanata Rontal | | eff Q, Signin | e 1: De Notice |
|----------------------|--|---|----------------|
| | Neptune Co | onnect Self-Service | |
| | About Neptune CONNECT Self-Service Reads CONST Self-Sear And an expression of the search and patients of the Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Annual Consultations Control Experies agent so the self-search | - Lets Lets Man Mayler for State May Company Man Mayler for | |
| | Genting Startind About Neural to Proug Print Gauget 6 202 or 1991 reveal | Holp Contact U. Contactant Ko, Series Contact | |
| | | | |
| | | | |
| Unified QA | Unifed DEV 📑 Unified DE | VPOC F Portal Dev F Unified ProdSuppor | t |
| | ÷ | Sign in | |
| | | | |
| | | | |
| rvice | | | |





jjames@neptunetg .com September 9, 2022 2/20

| Enter the Email Address . | | |
|--|--|--|
| | Sign in | |
| | Email Address example@domain.com Sign In | |
| | Request Access | |
| Use your designated Email and Temporary password to <i>Sign in</i> . | @hotmail.com | |
| | Forgot your password? | |
| | Sign in | |
| | | |
| Users will be prompted that the password has Expir | red and a new password must be created. | |
| Enter the temporary password in the <i>Password</i> field. | | |

| Enter the temporary password in the Password held. | Your password has expired, please change to a new password. Password New Password |
|--|---|
| | Confirm New Password |
| Click on the New <i>Password</i> field to create a new password. | Your password has expired, please change to a new password. |
| | New Password Confirm New Password |
| | |





| Validate the new password in the <i>Confirm New Password</i> button. | Your password has expired, please change to a new password. Password New Password Confirm New Password | |
|--|--|--|
| Click Continue . | New Password Confirm New Password Continue | |

In order to complete the new password creation users will be prompted to verify their account with their Email Address.

| Click on the button Send verification code. | Verification is necessary. Please click Send button. Email Address J********@hotmail.com Send verification code |
|--|---|
| You will receive an email to verify your email address. Once received, enter the Verification code . | Verification code has been sent to your inbox. Please copy it to the input box below. Email Address J********@hotmail.com Verification code Verification code Verify code Send new code |





jjames@neptunetg .com September 9, 2022 4/20

| Click on the button Verify code. | Email Address | |
|--|---|--|
| · · · · · · · · · · · · · · · · · · · | J******@hotmail.com | |
| | Verification code | |
| | 453420 | |
| | Verify code Send new code | |
| | Continue | |
| Click on the button Continue. | E-mail address verified. You can now continue. Email Address | |
| | J*****@hotmail.com | |
| | | |
| | Continue | |
| | | |
| | | |
| You will be automatically signed into the Customer Portal and land on the User Profile web page. | KACE ILUCID App K Talent+One & CRM Sprint Board (CickLearn Attain P Produc CONNECT | |
| | | |
| | User Profile | |
| | | |
| | Please provide some informatic | |
| On the User Profile page, your contact information can be viewed and updated. | | |
| | User Profile | |
| | Please provide some information about your First Name * Santa | |
| | E-mail * | |
| | 2notmail.com | |





| Click on the button Submit to save any updated information. | Get Help | Preferred Language | |
|---|---|---|---------------|
| Click on the link Parent Account to see your Parent Account information. | | Profile Parent Account | Plea Εί |
| On the Parent Account page, Account select account information can be updated. | Account Name * Distributor Test Primary Contact Main Phone Provide a telephone number Fax | E-m Wei | ail o Site |
| Click on the button Submit to update any changes made. | | Full Name 1 Jazmine James Jessica James Santa Clause | |





jjames@neptunetg .com September 9, 2022 6/20

| Account Contacts are also listed on the Parent Account web page. | USA Contacts | |
|--|-----------------------------|-------------|
| | Full Name 🕇 | Email |
| | Jazmine James | @neptune |
| | Jessica James | |
| Click on the link Create to add new contact to the system | Account Name Business Phone | |
| Duplicate contacts are not allowed in system. A contact is considered a duplicate under the following circumstances: | Address Address | |
| * No two Contacts can have the same Email Address and Full Name * No two Contacts can have the same Business | USA | |
| Phone and Full Name * No two Contacts can have the Same Full Name & Account Name | Contacts | |
| | Full Name 🕇 | Em |
| Enter the <i>contact information</i> for the new contact. Be sure to fill out all the required fields with the red asterisk (*). | Create | Last Name * |



| Enter the First Name . | | 🖸 Create | | |
|--|---------------------|----------------------------------|-----------------------------|------------------------------|
| | | | | |
| | | Ge | eneral | |
| | | Fi | irst Name * | |
| | | | | |
| | | J | ob Title | s a required field. |
| | | | | |
| | | E | mail * | |
| Enter the Last Name. | Olicklearn Attain P | Production CRM | ad PreProd | |
| | Main Phone | | E-m | ail |
| | | | | |
| | | | | |
| | | | | |
| | | 1. | act Name * | |
| | | | | |
| | tle | | Cronin | |
| | | | 1600 Alabama Highway 229 S, | Tallassee, AL 36078, acronin |
| Enter the Job Title (optional). | C | I | | |
| | Ge | eneral | | |
| | F | irst Name * | | Last Name * |
| | | John | | Keindeel |
| | | ob Title | | |
| | L 1 | | | |
| | E | mail * | | |
| | | | | |
| | В | Susiness Phone * | | Mobile Phone |
| Enter the Email Address | F | Irst Name * | | Last Name * |
| Enter the Enter Address . | | John | | Reindeer |
| | L | ob Title | | |
| | | Analyst | | |
| | | mail * | | |
| | | D L D L C L | c | |
| | в | Business Phone * | neto. | Mobile Phone |
| | | Provide a telephone nur | mber | Provide a teleph |
| | μ | Address | | |
| | | | | |



| jjames@nept | unetg |
|--------------|-------|
| | .com |
| September 9, | 2022 |
| | 8/20 |

| Enter the Business Phone number | | Job Title |
|--|--------------------|---------------------------------|
| Enter the Dusiness I none number. | | Analyst |
| | | Email * |
| | | jrein@gmail.com |
| | | Business Phone * |
| | | Provide a telephone number |
| | | Address |
| | | |
| | | |
| | | |
| Enter the Mobile Phone Number (optional). | itie | |
| | lyst | |
| | * | |
| | <u>i@gmail.com</u> | |
| | ess Phone * | Mobile Phone |
| | -2345 | Provide a telephone number |
| | ess | |
| | | |
| | | |
| | | 1 |
| Enter contact's Address information (optional). | Email * | |
| | j <u>rein@gn</u> | lail.com |
| | Business P | hone * Mobile Phone |
| | 555-2345 | 555-3434 |
| | Address | |
| | | |
| | | |
| | | |
| | | Address line 1Address line 2 |
| | | |
| | | |
| Click on the button Submit to create the contact. | <u> </u> | HAWI HI 907 IS United States |
| Click on the button Submit to create the contact. | | United States |
| Click on the button Submit to create the contact. | | United States |
| Click on the button Submit to create the contact. | | United States |
| Click on the button Submit to create the contact. | Ì | United States |
| Click on the button Submit to create the contact. | | United States |
| Click on the button Submit to create the contact. | | United States |
| Click on the button Submit to create the contact. | | United States |



| Click on the Home icon to navigate to the Home | |
|--|---|
| page. | O Production CRM 👫 Unified PreProd 📑 Unified UAT 👫 Unified QA 👫 Unified DEV 🚦 Unified |
| | |
| | |
| | |
| | |
| | |
| The Home page contains links to all other pages on the Portal. | Accurts + Support - Jacmine James + |
| | Welcome Jazmine James! Neptune Connect Self-Service |
| | News Information Library |
| | |
| | Get Help Contact Us Kda Perufsigeon/Westwart/G.com Abod Us |
| Click on the Accounts drop down | Copylet 0.201. M refer worked |
| Chick on the Accounts drop down. | |
| | uction CRM 🚺 Unified PreProd 🚦 Unified UAT 📑 Unified QA 📑 Unified DEV 📑 Unified DEVPOC |
| | 🔒 🛛 Accounts 🗸 Support 🗸 🔤 Santa Clau |
| | |
| | |
| | |
| Click on the link Accounts. | |
| | Production CRM III Unified PreProd III Unified UAT III Unified QA III Unified DEV III Unified DEV III Unified DEV |
| | Accounts - Support - San |
| | Accounts Contacts |
| | |
| | |



Neptune Connect Self - Service Portal

Depending on your assigned Web Role, users can see all accounts under their hierarchy including:

- Parent Account Main Account for the Contact
- Customer Accounts All Accounts where the Contact's Main Account is the Managing Distributor

Child Accounts - All Accounts where the Contact's Main Account is the **Parent Account**

 Child Customer Accounts - All Accounts where the Contact's Child Account is the Managing Distributor

| Accounts | | |
|--|----------------|------------------|
| Account Name 🕇 | Site ID | PIN |
| | | |
| Distributor Customer Test | 06101 | 555142 |
| Distributor Customer Test Distributor Test | 06101 05964 | 555142 554743 |

| Click on the Account Name link to open the Account record. | |
|---|--|
| | Account Name 🕇 Site ID |
| | Distributes Grant Stomer Test 06101 |
| | Distributor Test 05964 |
| | Test Distributor Child 05506 Account |
| | Test Distributor Child 05500 Customer Account |
| Account Information can be viewed and updated. | Home > Accounts > Account information |
| | Account Information |
| | Account Name * |
| | Distributor Test |
| | Primary Contact |
| | |
| | Main Phone |
| Click on the breadcrumb Accounts to return to the | 555-1123 |
| previous Accounts page. | Neptune |
| Breadcrumbs are links to connected web pages in the portal. | CONNECT |
| | Home > Accounts > Accounts > Account Information |
| | Account Information |
| | Account Name * |





jjames@neptunetg .com September 9, 2022 11/20

| Click on the link Contacts | | | | |
|--|---|--|---|-----------------------------|
| | Production CRM | Unified PreProd Tonified UAI | Unified QA Unified DEV Unified I | DEV |
| | | ↑ | Accounts - Support - S | San |
| | | Ac | counts | |
| | | Co | ontacts | |
| | | | | |
| | | | // | |
| | THE. | | 0 | _ |
| Depending your on the assigned Web Role, users can see all contacts related to accounts under their bigrarchy including: | | Contacts | | |
| Parent Account Contacts | | | | |
| Customer Accounts Contacts | | Full Name 🛧 | Account Name | |
| Child Accounts Contacts Child Customer Accounts Contacts | | ALee | Account Name | |
| | | Chad Johnson External | Sunstate Meter and Supply, In | с |
| | | Jazmine James | Distributor Test | |
| | | Jessica James | Distributor Test | |
| | | | | |
| Click the Account Name to open the Contact information record. | - | | | |
| Click the Account Name to open the Contact information record. | | Fuli Name 🕇 | Account Name | Eı |
| Click the Account Name to open the Contact information record. | | Full Name 🕇 | Account Name | Eı a. |
| Click the Account Name to open the Contact information record. | | Full Name 🕇 A Lee Chad Johnson External | Account Name Sunstate Meter and Supply, Inc | Ei a. |
| Click the Account Name to open the Contact information record. | | Full Name 🕇 A Lee Chad Johnson External Jazmine James | Account Name Sunstate Meter and Supply, Inc Distributor Test | Eı a. co jja |
| Click the Account Name to open the Contact information record. | | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test | Ei a. co jji Jt |
| Click the Account Name to open the Contact information record. | | Full Name | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co | Ei a. jjii Jk |
| Click the Account Name to open the Contact information record. | | Full Name Full N | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners | Ei a. jji Jt pl |
| Click the Account Name to open the Contact information record. | Home > Accor | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners | Ei a. jji Jt pl |
| Click the Account Name to open the Contact information record. | | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora units > Contacts > Contact in act Informati | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners | Ei a. jji Jt pl |
| Click the Account Name to open the Contact information record. | Home > Accor Conta | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora UINIS > CONTACLS > CONTACL IN ACT INFORMATION | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners | Ei a. jj; Jt pl |
| Click the Account Name to open the Contact information record. | Home > Accor Conta First Name | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora Act Information | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners | Ei a. jji pl |
| Click the Account Name to open the Contact information record. | Home > Accor Conta First Name Jazmine | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora Contacts > Contact in Act Information | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners CON | Ei a. jji pl pl |
| Click the Account Name to open the Contact information record. | Home > Account Conta First Name Jazmine Account Na | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora unts > Contacts > Contact in Act Informati * | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners CON | Ei a. jj; pl pl |
| Click the Account Name to open the Contact information record. | Home > Account Conta First Name Jazmine Account Na Distributor | Full Name 1 A Lee Chad Johnson External Jazmine James Jessica James PIERRE BOUABRE PIERRE Pakora Act Information are * r Test | Account Name Sunstate Meter and Supply, Inc Distributor Test Distributor Test Agawam Springs Water Co Acacia Partners CON | Ei a. jji pi pi |





| Click on the button Submit to update the Contact | 4708243321 |
|--|---|
| record. | |
| | |
| | |
| | |
| | Submit |
| | |
| | Get Help Co |
| | FAQs Po |
| A notification will prompt when record has | |
| successfully updated. | |
| | Home > Accounts > Contacts > Contact Informat |
| | |
| | Contact Information |
| | |
| | Submission completed successfully. |
| | |
| | |
| Click on the Contacts breadcrumb to return to the | 🔞 KACE 🚺 LUCID App 💺 Talent+One 💉 CRM Sprint Board (🍥 ClickLearn Attain P 🔘 Product |
| Contacts page. | NEPTUNE |
| | CONNECT |
| | |
| | Home > Accounts > Contacts > Contact Information |
| | Contacts |
| | Contact Information |
| | Contact information |
| | |
| Click on the link Support | |
| | |
| | fied PreProd 🚦 Unified UAT 🚦 Unified QA 🚦 Unified DEV 🚦 Unified DEVPOC 🚦 Portal Dev 🚦 U |
| | |
| | Accounts - Support - Santa Clause - |
| | |
| | |
| | |
| | |





jjames@neptunetg .com September 9, 2022 13/20

| Click on the link Cases | | | | | |
|---|----------------|-----------------------|--------------------|-----------------------|-----------------------|
| | Unified PrePro | od 🚦 Unified UAT 🚦 Un | ified QA 🚦 Unife | d DEV 🚦 Unified DEV | /POC 📑 Portal De |
| | | | | | |
| | | ↑ A | ccounts - | Support - San | ta Clause 👻 |
| | | | Cases | | |
| | | | | | |
| There are three Views available for Cases related to | | | | | |
| Accounts from your hierarchy: My Open Cases - All Active Support and | | Home > Support > | Cases | | |
| Escalation Cases under the Account Hierarchy | | Cases | | | |
| My Closed Cases - All Resolved Support and Escalation Cases under the Account Hierarchy | | 🗮 My Open Cases 🗸 | | | |
| All My Cases - All Support and Escalation Cases regardless of Status under the Account Hierarchy | | | | | |
| | | Customer | Contact | Case Number | Case Title |
| | | View details | | NTG-699999- Z2K4V1 | lest Support (|
| | | Distributor Test | Jazmine | NTG-69998- | Test Support |
| Use the Search box to look for a specific case. | | Search | ٩ | Open a New Case | e Export to E |
| | Title | Case Type | Status 🕇 | Status Reason | Created On ↓ |
| | upport Case 3 | Support | Active | New | 8/12/2021 11:02 AM |
| | upport Case 2 | Escalation | Active | New | 8/12/2021 11:00 AM |
| Click on the Open a New Case button to submit a new support request. | Se | arch | Q Open a | New Case Expc | ort to Excel |
| | | Case Type Statu | Statu s ↑ Reaso | s Created (| On |
| | e 3 S | Support Active | e New | 8/12/202 11:02 AM | 1 💌 |
| | e 2 E | Escalation Active | e New | 8/12/202 11:00 AM | 1 💌 |



| Enter the Case Title | | Home > Support > Cases > (| Open a New C | ase | |
|---|---------|---|--------------|------------------------------|------------|
| | | | C | _ | |
| | | Open a New | / Case | 0 | |
| | | Title * | | | |
| | | | | | |
| | | | | | |
| | | Account * | | | |
| | | | | | |
| | | Case Type * | | | |
| Select an Account. | Title * | iccue | | | |
| Account lookup field. | Meter | 13500 | | Launch | |
| · | Account | * | | modal | Conta |
| | | | | Q | San |
| | Case Ty | pe * | | | |
| | Suppo | ort | | ~ | |
| | Descrip | tion * | | | |
| | | | | | |
| | | | | | |
| Click on a Checkbox to select the correct Account. | Suppor | | | | |
| | | | | | |
| | n 🚬 | Account Name 🕇 | Site ID | PIN | Primary C |
| | | Distributor Customer Test | 06101 | 555142 | |
| | | Distributor Test | 05964 | 554743 | |
| | | Test Distributor Child Account | 05506 | 553822 | |
| | nt * | Test Distributor Child Customer Account | 05500 | 554744 | |
| | | | | | |
| | * 9q/ | | | | |
| Click on the button Select to add the Account to the | 05964 | 554743 | | | 1.00 |
| Case. | 05506 | 553822 | | Tost | 188 |
| | 05500 | 554744 | | Distributor Child Account | |
| | | | | | - × |
| | | | | | |
| | | Sele | t Cancel | Remove value | e e |
| | | Selec | ct Cancel | Remove value | e |
| | | Selec | ct Cancel | Remove value | e |
| | | Selec | t Cancel | Remove value | e |



| The Contact field defaults to the signed in user's Contact record. Magnifying Glass icon to open the Contact lookup field and select a new contact. | Contact * Santa Clause |
|---|--|
| Case Type currently only shows the <i>Support</i> case type. | Account * Conta Case Type * Support V Description * |
| Enter the Description of the case being reported. | Description * |
| Click on the button Submit to create the Case. | Submit |



| A notification will display with the newly created case's | • | | ~ . | |
|--|---|--|----------------------|-------------------------------|
| Users will also return to the Support Case View. | Hc | ome > Support | | |
| | S | upport | | |
| | 2 | A case NTG-70000-J2K0C6 | has been created fo | r the issue submitted by you. |
| | | ∎ My Open Cases - | | |
| Click on the Customer hyperlink to view the Case details. | Suppor | t • | | |
| | Customer | Contact | Case Number | Case Title |
| | Distributor Test | Santa Clause | NTG-70000- J2K0C6 | Meter issue |
| | Test Distributor Chil Customer Account | d | NTG-69999- Z2K4V1 | Test Support Case 3 |
| | Distributor Test | Jazmine James | NTG-69998- S9D4M5 | Test Support Case 2 |
| The Case Details will display with the Case Title and Case ID in the header. | <u> </u> | ONE | | T . C . C A |
| | Нс | ome > Support > | Cases > NTG-70 | 000-J2K0C6 |
| | N | 4 | | |
| | Ν | /leter is | SUE NTG | -70000-J2K0C6 |
| | | Created On 8/12/2021 11:50 A | M | |
| The header will also display the Case Type and Case Status . | | | | |
| | | | | |
| | | | Support | Active - New |
| | | | | |
| | | | | |



| Additional Case Details will display on the page. | Created On 8/12/2021 11:50 AM Case Number NTG-70000-J2X0C6 Case Type * Support Status * Active Resolved On Priority 4-Low Customer * Distributor Test Customer * Distributor Test Contat Santa Clause Description Meter is not working correctly. |
|---|---|
| Click on the button Add comment to add a <i>Portal</i> <i>Comment.</i> Portal Comments can be used to communicate to the assigned Support Specialist working your case. | Add comment |
| Add your comments to Support in the Comment text box. | eb11-ba5e-28187876bea4# © ClickLearn Attain P Production CRM Unified PreProd Unified UAT Unified QA U Add a Comment Comment |
| Click on the button Submit to send your Portal Comment to Support. | File Choose File No file chosen Supmit Cancel |
| | Submit |



| The link Help Click on the link Home to return to the home page. Image: Ima | The Portal Comment will display on <i>Timeline</i> on the Case in the Portal as well. | |
|---|--|---|
| Image: State of the state | | Timeline |
| Click on the link Home to return to the home page. | | Jazmine James → SYSTEM less than a minute ago Modified on 8/13/2021 4:27 AM Created by SYSTEM |
| Click on the link FAQs at the bottom of the home page. Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs t The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions Vation Started Self-Service? Nepture Connect Self- | Click on the link Home to return to the home nage | |
| Predection CMM II United Prefred III United Data IIII United Data IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | Click on the link nome to return to the nome page. | |
| Click on the link FAQs at the bottom of the home page. | | ● Production CRM 🚦 Unified PreProd 🚦 Unified UAT 🚦 Unified QA 🚦 Unified DEV 🚦 Unified D |
| Click on the link FAQs at the bottom of the home page. Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs td The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions Frequently Asked Questions U Frequently Asked Solution to D Frequent Asked Solution to D Freq | | Accounts → Support → Sa |
| Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs t. The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions Frequently Asked Questions Do I request access to Neptune Connect? | | |
| Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions Frequently Asked Questions Do I request access to Neptune Connect? | | |
| Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs d. The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions Vhat is Neptune Connect Self-Service? Nepture Connect? | | |
| Click on the link FAQs at the bottom of the home page. Help Getting Started FAQs to The Frequently Asked Questions page will show common questions related to the portal. CONNECT Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service? | | |
| Help Getting Started P Getting Started FAQS P id. CONNECT P The Frequently Asked Questions page will show common questions related to the portal. CONNECT P Frequently Asked Questions Frequently Asked Questions P What is Neptune Connect Self-Service? Neptune Connect Self-Service? Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | Click on the link FAQs at the bottom of the home page. | |
| Help Getting Started P EAQs ad. CONNECT The Frequently Asked Questions page will show common questions related to the portal. CONNECT Frequently Asked Questions Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | |
| Getting Started P EAOs ed. The Frequently Asked Questions page will show common questions related to the portal. CONNECT Frequently Asked Questions Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | Help |
| The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | Getting Started P |
| the Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | FAQs |
| The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to Neptune Connect? | | ed. |
| The Frequently Asked Questions page will show common questions related to the portal. Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to Neptune Connect? | | |
| Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | The Frequently Asked Questions page will show common questions related to the portal. | CONNECT |
| Frequently Asked Questions What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | |
| What is Neptune Connect Self-Service? Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | Frequently Asked Questions |
| Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant Do I request access to Neptune Connect? | | What is Neptune Connect Self-Service? |
| Do I request access to Neptune Connect? | | Neptune Connect Self-Service is a secure web-based solution to business, providing timely access to information that is relevant |
| | | Do I request access to Neptune Connect? |



| Click on the link About Us at the bottom of the page. | | |
|--|--|---|
| | | |
| | About | Help |
| | <u>About Us</u> | Getting Star |
| | Privacy Policy | FAQs |
| | Copyright © 2022. All rights rese | erved. |
| On the About Us page, you will find Neptune | CONNECT | Ø Accents + Ordes + Seguet + Q, Mitchell Paul + |
| l echnology Group company information. | Designing and explore solutioning the result of the utility and heat personal terms are provided by the final terms of the terms of the final terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of the terms of terms of the terms of t | ering for the budiness of water. In this factor of met water water methylicity is a stratic factor device. In means input of a convecting gamping is a stratic over the third water factor and gamping budiness the con- respond of a convecting gamping is a stratic over water tracks, and gaining budiness to con- tended to a constraint of the stratic over the stratic stration of the stratic over the stratic stratic stration factor is the stration of the stratic stration of the stratic over the stratic stratic stratic stratic stratic stratic stratic strations and the stratic |
| | and herdware tools that are interconnected by a result without with equation are Encrypting and it is instituted to an a statement and their inside prediates Encrypting and it is instituted as an a statement and their inside prediates and the Encrypting and its instituted as a statement and an and the encrypting and its instituted as a statement to an and antipy Technical individual and individual and an antipy and an and antipy and an antipy and antipy and an | regeneras quoticuly focuse to the busine of water the same sector of t |
| | which is studying where in equiprocessing where is go to accurate one and any location. An AL Our design and engineering processes ables while the startight packty the new each All and any location of the startight packty the form and the startight packty the form and How well individually, digs, and and any serve our accurations will be the form any | Spelie URIy, ing michologius shife benaging anale to accomplish uragae busines pool. weeked URIy, and ar success. The first second se |
| | place softwardsto, bring utilities to subclose, departments, consumers, and parts And Together, was an extended of all-the standards process-waters. Relations on esclustors of the value of water. With pare day with Togethers, parts man | ers. Sonable UNIX Hold Sonaporters and regarding in every science and partner in the Instant partner. Convects in which and in ware. |
| | | |
| | Accur in Help Accur in Comp Stand House Nets Gauget 4 Statistics and Accurate | Cotation fyin D ⊗ hubGeentHednetion |
| Need help with the Portal? | | |
| Use the Contact Us email <u>mailto:PortalSupport@NeptuneTG.com</u> PortalSuppor | | |
| you have with the portal. | | |
| | Help Getting Started | Contact Us PortalSupport@NeptuneTG.com |
| | FAQs | |
| | | |
| | | |
| Click on your Account drop down | nified QA 🚦 Unifed DEV 🚦 Unified DEVPOC 🚦 | ☆ 第 Portal Dev ■ Unified ProdSupport >> □ |
| | | |
| | ccounts - Support - Santa Clause | • |
| | | |
| | netering, the solid state absolute encoder | |
| | ship. It is a story more than twelve decades ducating on relevant water topics, and giving | |
| | a Ma maka data actionable using effective | |

We hope you enjoy using the Neptune Connect Self Service Portal!



Click on the link **Sign out** to log off of the portal

| Accounts - Support - | Santa Clause |
|--|---|
| s of water. | Profile Parent account |
| tion of smart water metering, the solid state ab ind in sound stewardship. It is a story more than connecting people, educating on relevant water global. | Sign out twelve d Sign out topics, and giving |
| across North America. We make data actionable d experience specifically focused on <i>the busines</i> : | e using effective s of water. |